



Upskill teams with Red Hat Training and specialists

Choosing the right technologies is only one step on the pathway to success. User adoption is key. Red Hat Training is a fast, flexible, user-led service to build skills, grow confidence, and increase employee satisfaction and loyalty. The result? A skilled, motivated, and productive workforce ready to take your business to the future.

Fostering the right skills to boost user adoption and productivity

Attitudes toward technology are changing: it's always been mission critical, but companies are now taking a more strategic approach. And keeping people at the heart of digital strategies is crucial for success. When teams have the skills and confidence to fully embrace technology, they're more productive and more inspired to innovate.

Businesses that have been running on [Red Hat® Enterprise Linux®](#) for decades are now exploring the opportunities of [Red Hat Ansible® Automation Platform](#) to supercharge efficiency, speeding up development with [Red Hat OpenShift®](#) container platforms, and exploring AI with [Red Hat AI](#).

One of the biggest challenges when introducing new technology is user adoption. To get the best outcome, it's not just about giving people access to the solution. It's about training them to use it efficiently, understand its features, and know the right terminology when they need support.

Investing in training has wide-reaching benefits for the business. Not only can companies expect higher levels of productivity and efficiency, they can build strong, knowledgeable teams ready to take on new projects and foster innovation. Staff feel more supported, which encourages loyalty and helps to retain the best talent. This provides the perfect environment to foster company growth and nurture the creativity required to stay ahead of the competition.

Upskilling with virtual and instructor-led training from Red Hat

Red Hat offers [training and certification](#) to help businesses upskill their workforces, keep up with trends, and get certified. [Red Hat Learning Subscription](#) is a flexible learning platform that gives users access to individual courses or the full Red Hat training catalog, depending on the type of subscription they have.

Learning is self-led, and includes a mix of self-paced courses and live classes with instructors. At the end of the course, users take an exam to reinforce their skills and have the option to get certified. After logging into Red Hat Learning Subscription, they can toggle the language from a convenient drop-down menu and track their progress from a central dashboard. If they want to practice using their new skills, they can do so safely in the [Red Hat Virtual Training Lab](#).

Companies can also choose from optional add-ons, such as engaging a dedicated Red Hat project coordinator or Learning Experience Specialist.

This dedicated Red Hat specialist can monitor engagement, provide regular assessments and reports, and keep employees motivated. They can also create documentation to share internally, run internal campaigns to raise awareness of the resources available, and help with specific goals. For example, one company wanting to maximize user adoption asked its Learning Experience Specialist to ensure that all subscriptions were assigned and to have regular check-ins with users. They also offered mentorship and shared best practices, capturing valuable feedback to tailor training programs to be more effective in the future.

Driving business success and personal growth

Red Hat Training and Certification offers exclusive access to training across the entire Red Hat portfolio. Users can take a broad range of courses and certifications to learn the skills they need to transform their environments from being purely functional to becoming productivity engines that boost growth and foster innovation.

Companies can:

- ▶ Speed up time to competency and reduce the volume of errors and rework.
- ▶ Get more value from their Red Hat products and create a highly skilled workforce.
- ▶ Nurture in-house advocates for Red Hat technologies, driving adoption and standardization.
- ▶ Encourage employees to learn skills that can help them shape their careers, which encourages retention and builds trust.
- ▶ Increase confidence and knowledge of platform features, which supports productivity and self-motivation.
- ▶ Unlock useful insights into learner behavior to encourage wider adoption and shape future learning initiatives.

Achieving better results faster with comprehensive training

The most successful digital transformations include strong leadership and training. Staff are motivated, informed, and learn the right skills to fully adopt new technologies.

Working with Red Hat for training and certification speeds up knowledge transfer and helps companies to get the most out of their Red Hat technologies. Companies report that having greater knowledge about platform capabilities and features helps employees to solve issues faster and have more constructive conversations with Red Hat support.

While some companies subscribe to a specific course to address skills gaps around a particular topic, others give users access to the full Red Hat Learning Subscription library. This can speed up future Red Hat deployments and allows individuals to explore their interests and shape their careers.

Red Hat doesn't just offer a self-learning platform: a team of expert tutors, project coordinators, and Learning Experience Specialists guide learners through every step of the journey, providing support tailored to the company's goals and needs of the individual.

About Red Hat



Red Hat is the world's leading provider of enterprise open source software solutions, using a community-powered approach to deliver reliable and high-performing Linux, hybrid cloud, container, and Kubernetes technologies. Red Hat helps customers develop cloud-native applications, integrate existing and new IT applications, and automate and manage complex environments. **A trusted adviser to the Fortune 500**, Red Hat provides **award-winning** support, training, and consulting services that bring the benefits of open innovation to any industry. Red Hat is a connective hub in a global network of enterprises, partners, and communities, helping organizations grow, transform, and prepare for the digital future.

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